

Navigating a No Contact Order (NCO)

What is an NCO?

A University-issued directive between two or more students to prevent future negative interactions and ensure a safe environment. The rules and expectations apply equally to both parties.

Rules: No Contact Means No Contact of Any Kind

- **Direct Contact:** No in-person conversations, physical interactions, or gestures (e.g. waving, signaling).
- **Indirect/Third-Party Contact:** Do not use friends, family, or others to send messages or otherwise contact the other party. If others are encouraged to act on your behalf, it could be considered a violation of the NCO's third-party contact provision.
- **Digital Contact:** No calls, texts, emails, social media, or posts attempting to contact the other person.

NCO vs. "Restraining Order": They Are Not the Same

- **NCO:** Internal to Syracuse University; issued to address on-campus or community concerns.
- **Restraining Order (Order of Protection):** A legal order by a judge in New York.

Will an NCO Go on My Record?

An NCO is not part of your disciplinary record. However, failing to comply with an NCO could result in a disciplinary record.

Who Knows About My NCO?

Only the student(s) listed in the NCO and University staff who need to know in order to enforce and/or support the order. This typically includes the Department of Public Safety, Student Outreach and Support, and the Dean of Students Office. Other offices or staff may be informed if necessary to ensure the safety of those involved.

What If We Have Shared Classes, Organizations/Clubs, or Teams?

You may share classes, clubs, organizations, or teams, but you cannot interact. You should not engage in group work or activities with the other individual. If you find yourself in this situation, notify your faculty member, advisor, or coach of the NCO. Community Standards can help facilitate these conversations. Contact their office with the necessary information.

Where Does the NCO Apply?

On-campus, off-campus, online, abroad, and during all University breaks.

Can I Share Information About My Experience??

You may share your own experience, but not in a way intended or reasonably likely to encourage others to harass or confront the affected party (ex. doxxing").

How Long Does the NCO Last? Can it be Removed/Modified?

The NCO remains in effect until removed by the University or both parties permanently leave SU. Either party may request removal or amendment, subject to University review and possible input from the other party. Community Standards will confirm any changes in writing. Contact Community Standards if you're ever unsure of its status.

Violations/Reporting?

If an NCO has been violated, report it immediately to Community Standards by completing the Incident Report Form or by calling the Department of Public Safety at 315.443.2224.

Resources:

- [Incident Report Form](#)
- [Request to Remove/Amend an NCO](#)
- [Student Conduct System Handbook](#)

Questions or Concerns: Contact Community Standards 315-443-3728 | studentconduct@syr.edu

RESOURCES FOR

No Contact Orders

If you have concerns about this No Contact Order, or if you need support, the following offices can assist:

Barnes Center at the Arch, Counseling

150 Sims Drive | Syracuse, NY 13244 315.443.8000

Provides 24-hour crisis support

Barnes Center at the Arch, Sexual Violence Response Team

150 Sims Drive | Syracuse, NY 13244 315.443.8000

Provides 24-hour crisis support

Community Standards

804 University Ave, Suite 106 | Syracuse, NY 13244

315.443.3728 | studentconduct@syr.edu

Department of Public Safety (DPS)

005 Sims Hall Syracuse, NY 13244

315.443.2224 | dps.syr.edu

Residential Living

111 Waverly Ave, Suite 200 | Syracuse, NY 13244

315.443.0211 | osl@syr.edu

Student Outreach and Support

111 Waverly Ave. Suite 220 | Syracuse, NY 13244

315.443.4357 | studentsupport@syr.edu

Student Title IX Office

Marley Education Center 242 | Syracuse, NY 13244

315.443.0211 | titleix@syr.edu