

Navigating a No Contact Order (NCO)

What is an NCO?

A University-issued directive between two or more students to prevent future negative interactions and ensure a safe environment. The rules and expectations apply to both parties.

Rules: No contact means no contact

- **Direct Contact:** No in-person conversations, physical interactions, or gestures (i.e. waving, signaling).
- **Indirect Contact:** Do not use friends or others to send messages or contact the other party -- you are responsible for their actions.
- **Digital Contact:** No texts, emails, social media tags, or posts about the other person.

NCO vs. Restraining Order

- **NCO:** Internal to Syracuse University; issued to address on-campus or community concerns.
- **Restraining Order (Order of Protection):** A legal order by a judge in New York.

Will an NCO go on my record?

An NCO is not part of your disciplinary record.

Who knows about it?

Only the student(s) listed in the NCO and University staff who need to know to enforce and/or support the order.

Shared classes, organizations, or teams?

You may share classes, clubs/organizations, or teams but cannot interact.

Where does the NCO apply?

On-campus, off-campus, online, abroad, and during all University breaks.

Sharing Information?

You may share your own experience, but not with intent to cause harassment or confrontation. If others act for you, it could be considered a violation.

Duration and Removal/Amendment?

The NCO will stay in effect until the University removes it. A party may request to have the NCO removed or amended but will require University review and may involve the other party's input.

Violations/Reporting?

If an NCO has been violated, report it immediately to Community Standards by completing the Incident Report Form or calling the Department of Public Safety at 315.443.2224.

Resources:

- [Request to Remove/Amend an NCO](#)
- [Incident Report Form](#)
- [Student Conduct System Handbook](#)

Questions or Concerns: Contact Community Standards
315-443-3728 | studentconduct@syr.edu

RESOURCES FOR **No Contact Orders**

If you have concerns about this No Contact Order, or if you need support, the following offices can assist:

Barnes Center at the Arch, Counseling

150 Sims Drive | Syracuse, NY 13244
315.443.8000 | *Provides 24-hour crisis support*

Barnes Center at the Arch, Sexual Violence Response Team

150 Sims Drive | Syracuse, NY 13244
315.443.8000 | *Provides 24-hour crisis support*

Community Standards

804 University Ave, Suite 106 | Syracuse, NY 13244
315.443.3728 | studentconduct@syr.edu

Department of Public Safety (DPS)

005 Sims Hall | Syracuse, NY 13244
315.443.2224 | dps.syr.edu

Residential Living

111 Waverly Ave, Suite 200 | Syracuse, NY 13244
315.443.0211 | osl@syr.edu

Student Outreach and Support

111 Waverly Ave. Suite 220 | Syracuse, NY 13244
315.443.4357 | studentsupport@syr.edu

Student Title IX Office

Marley Education Center 242 | Syracuse, NY 13244
315.443.0211 | titleix@syr.edu